

Microsoft Online Services Subprocessors

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When you use Microsoft Online Services, Microsoft subprocessors, as defined in the Products and Services Data Protection Addendum (DPA), may process Customer Data and Personal Data (consisting of pseudonymized personal identifiers). In accordance with GDPR and other regulations, we disclose these subprocessors to you in advance of their first engagement with Microsoft and then on an ongoing basis. We permit these subprocessors to process your data only to perform the work Microsoft has retained them to perform, and they are prohibited from using your data for any other purpose.

Microsoft has designated three categories of subprocessors: (1) third-party subprocessors that power integrated cloud technologies; (2) third-party subprocessors that provide ancillary services; and (3) third-party organizations that provide contract staff to Microsoft. Additionally, we are providing information about Microsoft datacenter entities that provide the infrastructure on which Microsoft Online Services run.

Software as a service (SaaS) administrators (Microsoft 365, Dynamics 365) for tenants located in the European Economic Area (EEA) and the United Kingdom will receive automatic notifications of updates to this list via the Service Message Center. Infrastructure as a service (IaaS) and platform as a service (PaaS) customers (Azure) and any other users of SaaS services may sign up to receive notifications of updates to this disclosure via My Library on the [Service Trust Portal](#).

1) Third-party subprocessors that power integrated cloud technologies

The following subprocessors power technologies that are integrated with Microsoft Online Services and in part power the Microsoft cloud functions. If you use one of the services below, the subprocessor(s) identified for that service may process, store, or otherwise access Customer Data and Personal Data (consisting of pseudonymized personal identifiers) while helping to provide that service.

Entity Name	Applicable Online Service or Product	Sub-processing Activity	Processing Location(s)	DnB Registered Address	Headquarters	DnB Registered Number	Parent Company
Accenture International Limited	SAP HANA on Azure (Large Instances)	Hardware and software installation and operations	In accordance with the customer-specified regionality of SAP HANA on Azure (Large Instances)	1 Grand Canal Square Dublin 2, Ireland	Ireland	985015354	Accenture Public Limited Company
Akamai Technologies, Inc.	Any Microsoft Online Service	Operating Content Delivery Network (CDN) infrastructure to efficiently deliver content; Network Traffic Management	Worldwide	150 Broadway, Cambridge MA, 02142- 1413 USA	United States	47775205	Akamai Technologies, Inc.
Databricks, Inc.	Azure Databricks	Deploying, operating, and troubleshooting Azure Databricks	Canada, France, Germany, Netherlands, United Kingdom, United States	160 Spear Street, FL 13, San Francisco, CA, 94105-1546 USA	United States	79356302	Databricks, Inc.
NetApp, Inc.	Azure NetApp files	Deploying, operating, and troubleshooting Azure NetApp files	In accordance with the customer-specified regionality of Azure NetApp files	495 East Java Drive Sunnyvale, CA 94089-1125 USA	United States	802054742	NetApp, Inc.

Entity Name	Applicable Online Service or Product	Sub-processing Activity	Processing Location(s)	DnB Registered Address	Headquarters	DnB Registered Number	Parent Company
Red Hat, Inc.	Azure Red Hat OpenShift	Deploying, operating, and troubleshooting Azure Red Hat OpenShift	Australia, Belgium, Brazil, Canada, Czech Republic, France, Germany, India, Ireland, Israel, Poland, Spain, United States	100 East Davie Street Raleigh, NC 27601-1806 USA	United States	1368083	International Business Machines Corporation
Redis, Inc.	Azure Managed Redis	Deploying, operating, and troubleshooting Azure Managed Redis	Bulgaria, Canada, France, India, Ireland, Israel, Netherlands, Singapore, Spain, United Kingdom, United States	700 East El Camino Real STE 250 Mountain View CA 94040-0250 USA	United States	079198799	Redis, Ltd.
TomTom North America, Inc.	Azure Maps	Web services used by the Azure Maps APIs	United States, Germany, Ireland, Netherlands, Poland	11 Lafayette Street Lebanon, NH, 03766 USA	Netherlands	413782843	TomTom N.V.

2) Third-party subprocessors that provide ancillary services

The following subprocessors provide ancillary services to help support, operate, and maintain the Microsoft Online Services. In such cases, the subprocessor(s) identified may process, store, or otherwise access Customer Data and Personal Data (consisting of pseudonymized

personal identifiers) while providing their ancillary services. Subprocessors that only process pseudonymous personal data have been identified with an asterisk (*) in the table below.

Entity Name	Applicable Online Service or Product	Sub-processing Activity	Processing Location(s)	DnB Registered Address	Headquarters	DnB Registered Number	Parent Company
Amazon Web Services	Microsoft Purview	Acquisitions that run on AWS are eventually moved to be hosted on Microsoft Azure Multi-Cloud Scanning Connectors for Microsoft Purview	Microsoft Purview (processing location varies; will depend on location of customers' AWS storage account)	410 Terry Avenue Seattle, WA 98109-5210 USA	United States	884745530	Amazon.com, Inc.
Amplitude, Inc. *	Azure PaaS, Azure Platform Services, Azure AI, Azure Developer Tooling and SDKs	Customer experience (CX) analytics	United States	201 3rd Street, Suite 200, San Francisco, CA, 94103-3143, USA	United States	079226257	Amplitude, LLC
Arkose Labs, Inc.	Azure Web Application Firewall	CAPTCHA based activity for Fraud + Abuse Prevention	Australia, Ireland, Singapore, United States	250 Montgomery Street Floor 10 San Francisco, CA 94104-3431 USA	United States	81348417	Arkose Labs Holdings, Inc.

Entity Name	Applicable Online Service or Product	Sub-processing Activity	Processing Location(s)	DnB Registered Address	Headquarters	DnB Registered Number	Parent Company
Intercom, R&D Unlimited Company *	Visual Studio App Center	Customer chat and support	United States	18-21 St Stephen's Green 2nd Floor Dublin, Ireland	Ireland	985587563	Intercom, Inc.
Scuba Analytics, Inc. *	Teams, Stream, SharePoint Online, OneDrive for Business	Customer experience (CX) analytics	United States	800 West El Camino Real Suite 180 Mountain View, CA 94040-2586 USA	United States	18378999	Interana, Inc.
Snowflake, Inc. *	Viva Engage (Formerly known as Yammer)	Data warehousing	United States	450 Concar Drive San Mateo, CA 94402 USA	United States	31802369	Snowflake, Inc.

3) Third-party organizations that provide contract staff

The following organizations provide contract staff who work in close coordination with Microsoft employees to operate, deliver and maintain the Microsoft Online Services. While doing so, the staff of these organizations may process Customer Data or Personal Data (consisting of pseudonymized personal identifiers) on our behalf. In all such cases the data resides only on Microsoft systems and is subject to Microsoft policies and supervision. Organizations that only process pseudonymous personal data have been identified with an asterisk (*) in the table below. Organizations that only process Dynamics 365 Customer Data and Personal Data have been identified with a hash (#) in the table below.

For more information regarding Microsoft’s contract staff personnel locations, visit [Locations of Microsoft Online Services Personnel with Remote Access to Data](#).

Staffing Provider	DnB Registered Address	Headquarters	DnB Registered Number	Parent Company
Accenture International Limited	1 Grand Canal Square Dublin 2, Ireland	Ireland	985015354	Accenture Public Limited Company
Akvelon, Inc.	3120 139th Avenue SE Ste 100 Bellevue, WA 98005-4491 USA	United States	829720676	Akvelon, Inc.
Allegis Group Holdings, Inc.	7437 Race Road Hanover, MD 21076-1112 USA	United States	121768035	Allegis Group, Inc.
Allyis, Inc.	10210 NE Points Drive Kirkland WA 98033-7872 USA	United States	179609185	Tech Mahindra Limited
Apex Systems, LLC *	4400 Cox Road Glen Allen, VA 23060-3216 USA	United States	157674896	Asgn Incorporated
Aptly Technology Corporation	12951 Bel-Red Road Ste 160 Bellevue, WA 98005	United States	086158760	Aptly Technology Corporation
Atos It Solutions and Services, Inc.	4851 Regent Blvd Irving, TX 75063-0214 USA	United States	101188514	Atos
Beyondsoft Consulting, Inc. *	3025 112th Avenue NE, Suite 200, Bellevue, WA 98004-8002 USA	United States	32506448	Beyondsoft Corporation

Staffing Provider	DnB Registered Address	Headquarters	DnB Registered Number	Parent Company
Blueprint Technologies	2600 116 th Avenue NE, First Floor, Bellevue WA 98004 USA	United States	70678945	Blueprint Technologies, LLC
Concentrix Corporation #	44111 Nobel Drive Fremont, CA 94538 USA	United States	07-930-9922	Concentrix Corporation
Csi Interfusion, Inc.	11808 Northup Way Bellevue WA 98005-1944 USA	United States	2587864	Chinasoft International
Dxc Technology Services LLC *	20408 Bashan Drive Suite 231 Ashburn, VA 20147-5551 USA	United States	80521853	Dxc Technology Company
Experis	29973 Network Place Chicago, IL 60673-1299 USA	United States	19639852	Manpower Group
Harman Connected Services, Inc.	636 Ellis Street Mountain View, CA 94043-0650 USA	United States	47653555	Samsung Electronics
Hcl America, Inc.	330 Potrero Avenue Sunnyvale, CA 94085-4113 USA	United States	197298524	Hcl Technologies Limited

Staffing Provider	DnB Registered Address	Headquarters	DnB Registered Number	Parent Company
Hi-Tech Talents LLC *	1530 140th Avenue NE Bellevue WA 98005-4574 USA	United States	67938874	Hi-Tech Talents LLC
Infosys Limited	5010 148th Ave NE Ste 100 Redmond, WA, 98052-5127 USA	United States	109508454	Infosys Limited
Insight Global, Inc.	4170 Ashford Dunwoody Road Suite 25 Atlanta, GA 30319-1442 USA	United States	969790281	Insight Global, Inc.
Latentview Analytics Corporation *	2540 North First Street Suite 108 San Jose, CA 95131-1016 USA	United States	964739804	Latentview Analytics Private Limited
Launch Consulting	275 118th Avenue SE Bellevue WA 98005-3538 USA	United States	17980124	The Planet Group
Maq LLC *	2027 152nd Avenue NE Redmond WA 98052-5501 USA	United States	6650365	Maq LLC
Matchpoint It Ltd.	6 Hahoshlim St., P.O.B. 12195 Herzliya Pituach, Israel 46733	Israel	533527867	Matchpoint It Ltd

Staffing Provider	DnB Registered Address	Headquarters	DnB Registered Number	Parent Company
LTIMindtree Limited (Formerly known as Mindtree Limited)	Global Village, RVCE Post, Mysore Road Bangalore, KA 560059 IN	India	650046436	LTIMindtree Limited
Mu Sigma Business Solutions, LLC *	3400 Dundee Road Suite 160 Northbrook, IL 60062-3400 USA	United States	796812233	Mu Sigma, Inc.
Centific Technologies, Inc.	14980 NE 31ST Way Ste 120 Redmond, WA, 98052-5349 USA	United States	84526354	Pactera Technologies, Inc.
Shanghai Wicresoft Co, Ltd.	No.1000, Zixing Road, Wujing Town, Minhang District Shanghai, Shanghai, 200241 China	China	544851165	Shanghai Wicresoft Co, Ltd
Sonata Software Limited	1/4, APS Trust Building, Bull Temple Bangalore, India 56004	India	808157663	Sonata Software Limited
Tata Consultancy Services Ltd.	14335 NE 24th Street, Bellevue WA 98007-3737 USA	United States	54328054	Tata Consultancy Services
Tek Experts #	2 nd Floor Nicosia City Center 64 Kallipoleos Nicosia 1071 Cyprus	Cyprus	565541241	Tek Experts Global Ltd.

Staffing Provider	DnB Registered Address	Headquarters	DnB Registered Number	Parent Company
Teleion Consulting, LLC *	1000 Dexter Avenue N. Suite 520 Seattle WA 98109-3581 USA	United States	19550357	Teleion Consulting LLC
Telus International Ai, Inc.	2251 S. Decatur Boulevard, Las Vegas NV 89102 USA	United States	824891477	Lionbridge Technologies
Valorem, LLC	2101 Broadway Street Suite 11 Kansas City, MO 64108-2167 USA	United States	962380312	Valorem Consulting Group
Wipro Limited	Sy. No. 76P-80P Bengaluru, KA 560035 India	India	650174378	Wipro Limited
Zen3 Infosolutions America, Inc.	2035 158th Court NE Bellevue, WA 98008-2128 USA	United States	79528045	Tech Mahindra Limited

Microsoft datacenter infrastructure entities

The following Microsoft entities provide the datacenter infrastructure on which the Microsoft Online Services run. The data within datacenters is encrypted, and no personnel within the datacenters are permitted to access it. This is a list of all Microsoft datacenter infrastructure entities; those relevant to your scenario may vary depending on the regions in which you deploy or use your Online Services (when regional selection is available).

For more information on Microsoft datacenters, please see the Azure global infrastructure site: [Global Infrastructure | Microsoft Azure](#)

For more information regarding Microsoft’s personnel locations, visit [Locations of Microsoft Online Services Personnel with Remote Access to Data](#).

Microsoft datacenter infrastructure entity	Country
Microsoft Datacenter (Australia) Pty Limited	Australia
Microsoft Datacenter (Austria) GmbH	Austria
Microsoft 2354 Belgium B.V.	Belgium
Microsoft do Brasil Importação e Comércio de Software e Vídeo Games Ltda.	Brazil
3288212 Nova Scotia Limited	Canada
Microsoft Datacenter Chile Limitada	Chile
Microsoft (China) Company Limited	China
Microsoft 3465 Finland Oy	Finland
Microsoft 1985 France S.à r.l.	France
Microsoft Deutschland MCIO GmbH	Germany
Microsoft Datacenter Holdings (HK) Limited	Hong Kong
Microsoft Corporation (India) Private Limited	India
PT Microsoft Operations Indonesia	Indonesia
Microsoft Ireland Operations Limited	Ireland
Microsoft 4772 Israel Ltd.	Israel
Microsoft 4825 Italy S.R.L.	Italy
Microsoft Japan Co., Ltd.	Japan
Microsoft 5673 Korea Yuhan Chaegim Hoesa	Korea, Republic of
Microsoft Payments (Malaysia) Sdn. Bhd.	Malaysia
Microsoft 6394 Mexico S. de R.L. de C.V.	Mexico
Microsoft Datacenter Netherlands B.V.	Netherlands
Microsoft 6399 New Zealand Limited	New Zealand
Microsoft Datacenter Norway AS	Norway
Microsoft Poland Operations Sp.z o.o.	Poland
Microsoft 7282 Qatar QFZ LLC	Qatar
Microsoft Operations Pte Ltd	Singapore
Microsoft 1968 South Africa (Pty.) Ltd.	South Africa
Microsoft 7724 Spain, S.L.	Spain

Microsoft datacenter infrastructure entity	Country
Microsoft Sweden 1172 AB	Sweden
Microsoft MCIO Schweiz GmbH	Switzerland
Microsoft Operations Taiwan Limited	Taiwan
Microsoft Operations 38224 FZE	United Arab Emirates
Microsoft Corporation - Abu Dhabi	
MSFT MCIO Limited	United Kingdom
Microsoft Corporation	United States

Summary of changes since the last disclosure

This is a list of substantive changes since our last disclosure.

Entity name	Change Description
Amplitude, Inc.	Added as an ancillary provider
Blueprint Technologies	Updated address

Helpful Definitions and Related Information

For the most up-to-date definitions, refer to the [Microsoft Products and Services Data Protection Addendum \(DPA\)](#) located on the Microsoft website.

Term	Description
"Subprocessor"	Means other processors used by Microsoft to process Customer Data, Professional Services Data, and Personal Data, as described in Article 28 of the GDPR.
"Customer Data"	Means all data, including all text, sound, video, or image files, and software, that are provided to Microsoft by, or on behalf of, Customer through use of the Online Service. Customer Data does not include Professional Services Data.

Term	Description
“Professional Services Data”	<p>Means all data, including all text, sound, video, image files or software, that are provided to Microsoft, by or on behalf of a Customer (or that Customer authorizes Microsoft to obtain from a Product) or otherwise obtained or processed by or on behalf of Microsoft through an engagement with Microsoft to obtain Professional Services.</p> <p>To learn more about Professional Services subprocessors, visit Microsoft Commercial Support Subprocessors.</p>
“Personal Data”	<p>Means any information relating to an identified or identifiable natural person. An identifiable natural person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person.</p>
“Pseudonymous personal data”	<p>Pseudonymous personal data is limited to pseudonymous identifiers that are generated by Microsoft through the operation of the Online Services. Pseudonymous personal identifiers do not directly identify persons but could theoretically be linked with identifiable individuals when correlated with additional information.</p>
Dun & Bradstreet (DnB)	<p>The Dun & Bradstreet Corporation provides commercial insights, commercial data, and analytics for businesses. More information can be found at https://www.dnb.com</p>

NOTICE: This document is subject to change at any time. Last updated on February 28, 2025